

**Subject:** Fwd: FedEx Delivery Exception  
**From:** Design 4 Sea <design4sea@gmail.com>  
**Date:** Thu, 23 Jul 2015 14:16:08 -0200  
**To:** emma@stalok.com  
**CC:** Maite San Miguel <maitedesign4sea@gmail.com>

Hi Emma

problem with FEDEX: the address IS correct, FEDEX service is NOT. We will try to contact them but they make it difficult. Maybe you could call them?

FYI we received a delivery email: scheduled today 1800. At ~1400, the driver called us asking how to go there. Awkward: any GPS or google maps tracks our address perfectly. After receiving explanations, he told us he was arriving "just now". At 1500 we could not wait any longer. And coming back we received this email.

Thanks

Eric

----- Forwarded message -----  
From: <[trackingupdates@fedex.com](mailto:trackingupdates@fedex.com)>  
Date: Thu, Jul 23, 2015 at 11:08 AM  
Subject: FedEx Delivery Exception  
To: [design4sea@gmail.com](mailto:design4sea@gmail.com)

[FedEx®](#)

## We were unable to complete delivery of your package

See "Resolving Delivery Issues" for recommended actions

See "Preparing for Delivery" for helpful tips

Tracking # 774106062114

Ship date:  
Wed, 7/22/15

**DONNA BARFIELD**  
STA-LOK TERMINALS LTD  
MANNINGTREE, CO112QH  
GB

Delivery progress bar

Delivery exception

Estimated delivery:  
Thu, 7/23/15 by 6:00  
pm

**ERIC**  
SAN MIQUEL EIRL  
6 RUE DES CHAMPS C12  
HENDAYE, 64700  
FR

### Shipment Facts

FedEx attempted, but was unable to complete delivery of the following shipment:

<b>Tracking number:</b>	<a href="#">774106062114</a>
<b>Status:</b>	Delivery exception
<b>Reference:</b>	65579
<b>Service type:</b>	FedEx International Priority

**Packaging type:** FedEx Envelope  
**Number of pieces:** 1  
**Weight:** 0.80 lb.  
**Special handling/Services:** Deliver Weekday

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## Resolving Delivery Issues

The reason delivery was not completed is outlined below. Where applicable, resolution recommendations are also provided.

Exception Reason	Recommended Action
1. Incorrect Address	<a href="#">Contact us</a> to provide correct delivery address and/or additional delivery information.

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## Preparing for Delivery

To help ensure successful delivery of your shipment, please review the below.

### Won't be in?

You may be able to hold your delivery at a convenient FedEx World Service Center or FedEx Office location for pick up. Track your shipment to determine Hold at FedEx location availability.

Please do not respond to this message. This email was sent from an unattended mailbox. This report was generated at approximately 8:08 AM CDT on 07/23/2015.

To learn more about FedEx Express, please go to [fedex.com](http://fedex.com).

All weights are estimated.

Estimated delivery displayed above is not valid for money-back guarantee or delay claim purposes. Shipments delayed because of customs or other regulatory delays are not subject to refund or credit under FedEx Money-Back Guarantee Policy. Please see FedEx Service Guide for terms and conditions of service, including FedEx Money-Back Guarantee. For more information, please contact your FedEx customer support representative.

To track the latest status of your shipment, click on the tracking number above, or go to [fedex.com](http://fedex.com).

This tracking update has been sent to you by FedEx at your request. FedEx does not validate the authenticity of the requestor and does not validate, guarantee or warrant the authenticity of the request, the requestor's message, or the accuracy of this tracking update. For tracking results and terms of use, go to [fedex.com](http://fedex.com).

Thank you for your business.